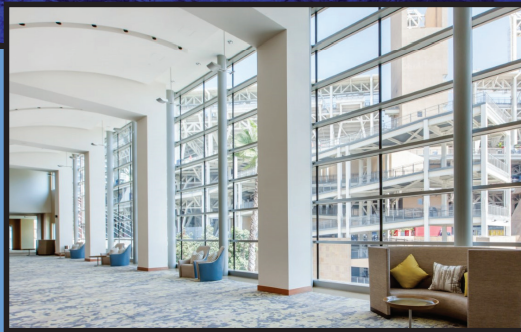


2020 Annual EMSAAC Conference

2020 ANNUAL  
EMSAAC

CONFERENCE

May 27 & 28, 2020



# Omni San Diego Hotel



**EMSAAC**

EMERGENCY MEDICAL SERVICES ADMINISTRATORS' ASSOCIATION OF CALIFORNIA

IN COLLABORATION WITH THE EMERGENCY MEDICAL DIRECTORS ASSOCIATION OF CALIFORNIA

OMNI  HOTELS & RESORTS

Monitor the EMSAAC website for current information @ [www.EMSAAC.org](http://www.EMSAAC.org)



# **INNOVATE, NAVIGATE and INTEGRATE**

The EMS Administrators' Association of California (EMSAAC) cordially invites California's EMS leaders and professionals to join us for the EMSAAC Annual Conference 2020 at the Omni San Diego Hotel in the heart of the San Diego Gaslamp Quarter. EMSAAC continues to lead the way in creating conferences that are meaningful and exciting to attend. This year's theme, "INNOVATE, NAVIGATE and INTEGRATE" provides a broad variety of subject matter to interest all levels of prehospital care personnel and managers including ambulance providers, fire department personnel, military and law enforcement partners, EMS agency personnel, ED nurses, physicians and emergency preparedness coordinators, and all of you who provide life-saving EMS services to your communities. The conference includes lectures, panel discussions and opportunities to network with current leaders and innovators in EMS as well as preview new and upcoming equipment, products and services.

## **About EMSAAC**

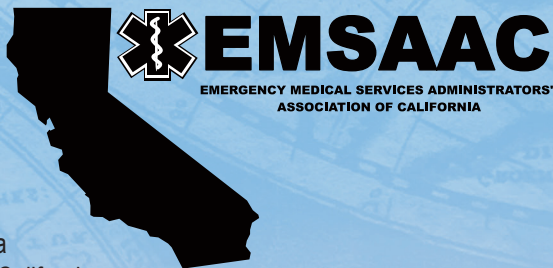
EMSAAC is composed of administrators from 33 Local EMS Agencies (LEMSAs). These county-designated agencies are responsible for planning, coordinating, implementing, monitoring, and evaluating a local, integrated system of emergency medical services. The LEMSAs partner with the California EMS Authority to carry out applicable regulations and guidelines statewide.

## **Continuing Education Credits**

This conference has been planned and implemented to provide instructor-based continuing education for nurses and pre-hospital care professionals through the Orange County Emergency Medical Services Agency, a division of the Orange County Health Care Agency.

Provider is approved by the California Board of Registered Nursing, BRN Provider #13945 for up to 10 contact hours. California EMS CE provided by the Orange County EMS Agency CEP#30-0001. Up to 10 hours of instructor-based CE will be issued to EMTs, paramedics and MICNs upon completion.

EMSAAC is investigating options for physician CME.



- |                     |                   |
|---------------------|-------------------|
| Alameda             | Riverside         |
| Central California  | Sacramento        |
| Coastal Valleys     | San Benito        |
| Contra Costa        | San Diego         |
| El Dorado           | San Francisco     |
| Imperial            | San Joaquin       |
| Inland              | San Luis Obispo   |
| Kern                | San Mateo         |
| Los Angeles         | Santa Barbara     |
| Marin               | Santa Clara       |
| Merced              | Santa Cruz        |
| Monterey            | Sierra-Sac Valley |
| Mountain-Valley     | Solano            |
| Napa                | Tuolumne          |
| North Coast         | Ventura           |
| Northern California | Yolo              |
| Orange              |                   |



**EMSAAC**  
**MAY 27 & 28, 2020**



# OMNI HOTELS & RESORTS

*Make your hotel reservations today!*

Omni San Diego Hotel  
675 L Street, San Diego, California 92101  
Reservations: 800-THE-OMNI OR 800-843-6664 Code: EMSAAC  
Online: <https://www.omnihotels.com/hotels/san-diego/meetings/emsaac>  
Located in the heart of the Gaslamp Quarter.



## The Resort

With miles of sandy beaches and an average temperature of 70 degrees year-round, San Diego is a premier travel destination. This AAA 4-Diamond Award Winning hotel is one more reason to visit this fabulous seaside city. Located in the heart of the historic Gaslamp Quarter and across from the convention center, the hotel puts you close to the city's most popular tourist attractions. Explore Balboa Park, take a harbor cruise or catch a professional baseball game at PETCO Park, connected via a pedestrian skywalk.

## Rates & Reservations

Please make your own reservations and be sure to request the EMSAAC Conference reduced rate of \$199 per night plus a \$20 resort fee (excludes taxes). This low rate includes:

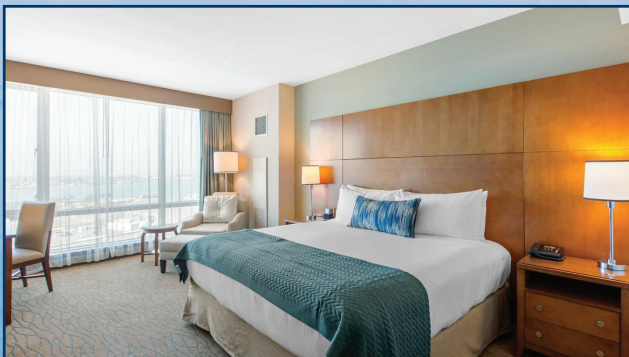
- ▲ Complimentary WiFi in Guestroom and Lobby
- ▲ Outdoor Terrace with Stone Fireplace, Heated Pool and Hot Tub
- ▲ Complimentary 24 hour Fitness Center



A block of rooms will be held until May 1, 2020. After this date, reservations will be accepted on a space and rate available basis only. This conference rate will be offered on a space available basis only and will be subject to restrictions. Accommodations are available for check in at 4:00 pm. Check out is at 11:00 am.

## Your Accommodations

Relax in the privacy of San Diego's finest hotel accommodations. The 511 newly renovated elegant guest rooms and suites are decorated in a luxurious, contemporary style and feature the most modern amenities. Take in the extraordinary views of the San Diego Bay, the downtown skyline or PETCO Park from the comforts of your guest room. Accommodations will welcome you with California warmth and sophistication throughout your stay.



## Parking

The Hotel provides valet parking only at a rate of \$50 per vehicle, per night. A public parking lot, 6th & K Parkade, is located across the street at a rate of \$20/24-hours, subject to change.



# Conference Program

## DAY 1 - Wednesday, May 27, 2020

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**7:00 am - 4:30 pm**

### **Getting Underway (Registration)**

**7:30 am - 8:00 am**

### **“Learning the Ropes” with Exhibitors**

*Breakfast in Exhibit Hall*

**8:00 am - 8:10 am**

### **Ahoy from the Captain**

*Kristin Weivoda, EMSAAC President  
EMS Administrator, Yolo EMS Agency*

**8:10 am - 8:30 am**

### **Welcome to Nautical City USA, San Diego**

*US Coast Guard*

**8:30 am - 9:30 am**

### **KEYNOTE SPEAKER**

### **Smooth Seas or Rough Sailing: How System Design Can Make or Break the Future of EMS**

*Doug Wolfberg, Attorney  
Page Wolfberg & Wirth EMS Law*

*As EMS is propelled into the era of evidence-based practices, tight budgets and limited reimbursement, it is more vital than ever that EMS systems be logically designed, efficient, patient-centered and highly collaborative. Yet too many EMS systems – both in California and nationally – adhere rigidly to system designs and practices that set up the system to fall short of expectations – or worse – teeter on the brink of system failure and collapse. In this thought-provoking session, nationally known EMS consultant and attorney Doug Wolfberg – who has worked on EMS system design issues in California and across the United States – will provide an unvarnished take on how EMS stakeholders hold the power to make or break their own futures with the system design choices they make today.*

**9:30 am - 10:00 am**

### **“Clear the Deck” (Break with Exhibitors)**

**10:00 am - 11:00 am**

### **Boot Camp on Opioids in Prehospital Care**

*Mary Mercer, MD,  
UCSF and San Francisco General Hospital*

*Dr. Mercer will present an overview of national, state, and community-level responses to the opioid epidemic in the United States, focusing on EMS-based harm reduction and treatment programs as well as the future of medical assisted therapy in mobile integrated healthcare.*

**11:00 am - 12:00 pm**

### **“Toe the Line” – EMS Disciplinary Process**

*Zoey P. Merrill, Attorney, County of San Joaquin*

*Zoey Merrill, Deputy County Counsel assigned to San Joaquin County Emergency Medical Services Agency, will describe how a LEMSA can utilize the disciplinary process for prehospital personnel pursuant to Health and Safety Code Section 1798.200 to both protect the public and to ensure a fair process for accused personnel. What actions require discipline? What is the process that a LEMSA should take? How far can and should discipline go for different actions? How does a LEMSA find time for extended discipline actions? How does a LEMSA work with the EMSA on discipline? These are hard questions that should be considered by each LEMSA before they are faced with a discipline question.*

**12:00 pm - 1:15 pm**

### **Head to the Galley (lunch) & Networking**

**1:15 pm - 2:45 pm**

### **Try a Different Tack – Research Panel**

#### **Moderators:**

*Karl Sporer, MD, Alameda EMS Agency  
Nichole Bosson, MD, LA EMS Agency*

*Organized by EMDAC, each year rave reviews are received for a panel of different researchers in the field of EMS who present data, trials or published papers keeping us abreast of the newest innovations and thinking backed by evidence-based foundations.*

#### **1) Status Epilepticus**

*Eran Guterman, MD, UCSF*

*Status Epilepticus is a neurologic emergency where treatment begins in the prehospital setting. EMS providers are essential in ensuring timely and appropriate treatment with a benzodiazepine. This presentation will discuss the diagnosis, treatment considerations and challenges of managing prehospital status epilepticus*

#### **2) Regional Cardiac Arrest Care**

*Bryn Mumma, MD, UC Davis  
UC Davis Department of Emergency Medicine  
Solano County EMS Medical Director*

*Within California, patients treated at STEMI centers following out-of-hospital cardiac arrest (OHCA) have better outcomes than those treated at non-STEMI centers. However, significant variation exists between STEMI in good neurologic recovery even after adjusting for patient and hospital characteristics. In this session, we will discuss this variation and possible contributors to it based on interviews and surveys conducted at STEMI centers within California.*

#### **3) Pediatric Disaster Triage Algorithm**

*Kathy Staats, MD, UCSD*

*In mass casualty incidents, pediatric patients are at higher risk of injury than adults, and have considerable rates of overall morbidity and mortality. In spite of their established vulnerability, few studies exist that evaluate the best tool to triage and treat pediatric patients during disasters. Dr. Staats will look at the available evidence, and discuss the overall take-aways from a recent review.*



**2:45 pm - 3:15 pm**

**“All Hands on Deck” with Exhibitors**

**3:15 pm - 4:15 pm**

**Ambulances Adrift: EMTALA, APOT and ED Diversions**

Doug Wolfberg, Attorney  
Page Wolfberg & Wirth EMS Law

The EMS-hospital offload process can be fraught with peril – and has the potential to cause patient harm, EMS system inefficiency and endless frustration. ED overcrowding doesn't help the situation one bit. In this session, national EMS attorney Doug Wolfberg will provide an overview of the Federal EMTALA statute and regulations that govern this area of the law and clear up the fog that often permeates this issue. This session will also review how the measurement of Ambulance Patient Offload Times (APOT) and improving the management of Emergency Department diversion practices can help mitigate this perilous problem.

**4:15 pm**

**“Clear the Deck”: Day's Wrap Up**

**5:30 pm - 6:30 pm**

**Fly-By-Night: President's Reception**

Exhibit Hall (light hors d'oeuvres)

## **DAY 2 - Thursday, May 28, 2020**

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**8:00 am - 8:30 am**

**All Hands on Deck – Visit Exhibitors**

Continental Breakfast in Exhibit Hall

**8:30 am - 8:45 am**

**Underway – Day's Introduction**

Kristin Weivoda, EMSAAC President  
Administrator, Napa EMS Agency

**8:45 am - 9:45 am**

**KEYNOTE SPEAKER**

**“Learning the Ropes” from the Las Vegas**

**Shooting**

Scott White, Paramedic

As the EMS world faces more mass shooting events, in the future, Scott White will provide an after action review and lessons learned from the largest mass shooting in modern US history. He will be discussing the initial response from the private ambulance providers perspective as well as collaboration between agencies. Scott will also discuss the recovery and mental health of caregivers. Finally, he will be looking into the future and what technology will do to assist EMS in such disaster situations.

**9:45 am - 10:15 am**

**“Lying Low” with Exhibitors**

**10:15 am - 11:15 am**

**US Border Patrol/BORSTAR**

Luke Timerson, Paramedic

Luke Timerson, U.S. Border Patrol Agent, BORSTAR Operator, and paramedic based out of San Diego Sector (BORSTAR is the Border Patrol Search, Trauma, and Rescue Team) will present a “BORSTAR 101” introduction to who they are and what they do. He will talk about the mission, training, where they work (the terrain, the environment, as well as where they are deployed) and what kind of rescues and medical calls they see. And finally, he describes how BORSTAR fits into the recent “border crisis” discussion.

**11:15 am - 12:15 am**

**“A Square Meal” & Final Visit with Exhibitors**

**12:15 pm – 2:30 pm**

**Why Things Go Right? Why Things Go Wrong?**

Gordon Graham, Risk Management Expert

The presenter of this action-packed seminar is Mr. Gordon Graham, an internationally recognized 33-year veteran (retired) of California law enforcement, and a practicing attorney with a background and formal education as a risk manager. Mr. Graham combines his vast knowledge in multiple areas with great humor with the goal of educating the attendee on how to better protect themselves, their employer, their profession, and their family. Those familiar with Mr. Graham know the exciting, information-filled seminar he delivers. The program will contain foundational information about the value of the discipline known as risk management. In a nutshell, this is a formed process of identifying and evaluating risks, and developing strategies today--to eliminate future problems.

**Stretch Break during presentation**

**2:30 pm – 3:30 pm**

**Aid to the Crew – EMS Behavioral Health, Suicide Prevention & Peer Support**

- Michael W. McLaughlin, Fire Chief, Cosumnes Fire Dept.
- Chad Newland, Operations Manager, AMR

This session will discuss effective solutions that address the need to increase first responder mental health and well-being for our first responders. Best practices on organizational infrastructure, cultural shaping, and workforce training will be shared along with resources that provide tools that can aid success at all levels of any organization

**3:30 pm - 4:00 pm**

**Beacon for the Little Sailors!**

Marianne Gausche-Hill, MD, LA EMS Agency

This will be a briefing on the National Pediatric Readiness Assessment which will be implemented June 2020.

**4:00 pm**

**“Aground” and Final Raffle**



## Keynote Speakers



**Doug Wolfberg** – Doug Wolfberg is a nationally-known EMS attorney and consultant who co-founded Page, Wolfberg & Wirth – the nation’s leading EMS industry law firm. Prior to becoming an attorney, Doug worked as an EMS practitioner, and later became a county EMS director, regional EMS administrator and state EMS official, and worked for the U.S. Department of Health and Human Services trauma and EMS program. Doug also previously served as a Commissioner for the Commission on Accreditation of Ambulance Services (CAAS) and has published countless articles and books over the course of his career. He has been a featured speaker at EMS events in virtually every state in the country.



**Scott White** – Scott White is an accomplished EMS Leader with a proven track record. Scott has held numerous EMS leadership positions and roles, most recent, successfully leading AMR Nevada. AMR is currently the largest ambulance provider in the state of Nevada with over 900 caregivers responding to over 300,000 patients annually. Scott began his EMS career in 1989 as Hospital Corpsman in the US Navy, service tours of duty in Kuwait and Somalia. Scott received the 2009 AMR President’s Award and under Scott’s leadership, AMR Los Angeles received the 2000 Business of the Year Award from the City of Palmdale, CA and AMR Nevada Operations received the 2018 AMR Business Unit of the Year Award. In 2018, Scott was named one of Southern Nevada’s 2018 Healthcare Headliners.



**Gordon Graham** - Gordon Graham has been actively involved in public safety since 1973. He is an attorney, consultant, lecturer, and author focusing on managing risk in high risk occupations. He has developed training systems and programs used by both private and public sector organizations around the world. His training program, “Six Minutes for Safety” has been adopted by fire departments around North America, and by all federal fire fighting agencies and has been credited with reducing wildland firefighter injuries and deaths. His innovative safety system “Non Punitive Close Call Reporting” is receiving international acclaim from firefighter organizations and was the genesis for the firefightermiss.com safety website. In 2005, Gordon received the prestigious Presidential Award from the International Association of Fire Chiefs for his lifelong work in improving firefighter safety and performance. In 2015, he received the lifetime dedication award from the International Public Safety Leadership and Ethics Institute. In 2018, he received the James Oberstar Sentinel for Safety Award for his lifetime work in improving aviation safety internationally. In 2019, he received the Howard W. Rayon Distinguished Service Award. Additionally, he has presented to EMS personnel from every State in America and every Province in Canada. Gordon is the Co-Founder of Lexipol, a company deigned to standardize policy, procedure and training within public safety agencies around America.

## Faculty

**Nichole Bosson, MD, MPH**

Assistant Medical Director  
Los Angeles EMS Agency  
Santa Fe Springs, California

**Marianne Gausche-Hill, MD**

Medical Director  
Los Angeles EMS Agency  
Santa Fe Springs, California

**Elan L. Guterman, MD**

Assistant Professor of Neurology  
University of San Francisco  
San Francisco, California

**Michael W. McLaughlin**

Fire Chief  
Cosumnes CSD Fire Department  
Elk Grove, California

**Mary P Mercer MD, MPH, FAEMS**

Department of Emergency Medicine  
University of California San Francisco  
Zuckerberg San Francisco General Hospital  
San Francisco, California

**Zoey P. Merrill**

Deputy County Counsel  
San Joaquin Office of County Counsel  
Stockton, California

**Bryn Mumma, MD, M.A.S.**

Associate Professor  
UC Davis Department of Emergency Medicine  
Sacramento, California

**Chad Newland, EMT-P**

Operations Manager  
AMR Contra Costa County  
Concord, California

**Karl Sporer, MD**

Medical Director  
Alameda EMS Agency  
San Leandro, California

**Kathy Staats, MD**

Base Station Medical Director ECRMC  
Assistant EMS Fellowship Director  
EMS & Disaster Medicine  
University of California, San Diego  
San Diego, California

**Luke R. Timerson, EMT-P**

U.S. Customs and Border Protection  
Chula Vista, California

**United States Coast Guard Sector**

San Diego, California

**Kristin Weivoda, EMSAAC President**

EMS Administrator  
Yolo EMS Agency  
Woodland, California



# CONFERENCE REGISTRATION FORM

Emergency Medical Services Administrators' Association of California 2020 Annual Conference

**May 27 & 28, 2020**

**On the bay and in the heart of the Gaslamp Quarter in San Diego**

**REGISTRATION OPTIONS:**

On-line via PayPal:

[www.EMSAAC.org/conference](http://www.EMSAAC.org/conference)

Scan/email registration form to:

EMSAAC

You will be invoiced within three days.

[vickie.pinette@ssvems.com](mailto:vickie.pinette@ssvems.com)

Payment by Mail to:

EMSAAC at SSVEMS

**Make check payable to EMSAAC**

535 Menlo Dr., Suite A,

Rocklin, CA 95765

**REGISTER NOW!! SEATING IS LIMITED:**

Registration fee includes all Conference material and food and beverage. If additional colleagues or family members will join you for breakfast or lunch, you must pre-pay at \$45/meal. Registration to this conference does not include hotel accommodations. See hotel information in brochure. **Book rooms by Friday, May 1, 2020 to guarantee reduced rate.**

**Cancellation Policy:**

**Cancellations prior to May 11, 2020 will receive a refund minus \$50. No refunds after May 12, 2020.**

Early Registration (Full payment must be <b>received prior to April 30, 2020</b> ) NOTE: The first 50 paid registrations will be entered into a raffle for a special door prize.	\$360
Registration – if payment is <b>received after April 30, 2020</b>	\$450
No. of additional lunches (non-registered)	\$45ea

(Please Print Clearly)

Dr/Mr/Mrs/Ms .....  
(circle) First Name MI Last Name

Name as it should appear on your badge: .....

Title/Position .....

Organization .....  
(As it should appear on your badge)

Address .....

City ..... State ..... Zip .....

Phone ( ) ..... Email .....

Questions regarding registration and refunds should be directed to Carol Meyer at (562) 343-3326 or [crmeyer411@gmail.com](mailto:crmeyer411@gmail.com)



# Sponsors & Exhibitors

Many generous sponsors and exhibitors make the EMSAAC Conference possible. The conference is an outstanding opportunity to see the latest and greatest new EMS tools and applications as well as to meet the representatives and directly discuss material needs. The following is a list of sponsors and exhibitors to date; others will be joining this distinguished group:

